

Lahnau, 18. März 2020

Dear Business Partners,

As your supplier, we would like to inform you about the possible effects that are currently occurring due to the global countermeasures against the spread of the corona virus.

We are in an unprecedented, globally exceptional situation and the worldwide reaction to the virus is very dynamic and largely unpredictable. The current situation can change very quickly and without warning, which we experience almost daily through corresponding guidelines, regulations and decisions of higher authorities.

What does this mean for your orders?

For orders already in progress, we expect only isolated effects at most, as the raw material has already been purchased for the most part. If your current orders are affected by bottlenecks (e.g. due to disruptions in the cross-border movement of goods), our order centre or the sales representative responsible for you will contact you immediately to discuss possible alternatives.

For new orders, we strongly recommend that you plan as soon as possible and in the long term so that we can plan your specific requirements. For this purpose, framework agreements are suitable which enable us to plan and secure raw materials on a long-term basis.

We recommend that you plan your **new projects and orders** as quickly as possible and as long-term as possible. Please inform us immediately regarding your current demand.

At Sensitec we are dealing with the situation as best we can and will take all necessary measures to meet the responsibility towards you, our employees and their families in the best possible way, while trying to maintain business activities as far as possible.

These measures include the following:

- 1) We are in close, active communication with our suppliers to ensure supply chains and provide early warning.
2. We have reduced access to our plants to the absolutely necessary cases, such as material deliveries and returns or urgent maintenance or repair work. The travel activities of our employees also require approval in individual cases and are reduced to absolutely necessary exceptions.

3) We will make every effort to maintain the readiness to work in our plants and contribute to this through extensive hygiene measures and precautions. In addition, we allow our employees to alternate between being present in the office or working from their home office as far as is justifiable.

If you have any questions, please do not hesitate to contact us at any time. Please understand that due to the different measures taken, there may be limitations in the availability of our employees in individual cases.

We wish you, your employees and your families that you stay healthy and that we all can soon return to normal business.

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With kind regards
Sensitec GmbH